

## TopCrete Stamped Concrete Limited Warranty

The stamped concrete industry uses color hardeners to strengthen and color the surface of the concrete and release agents to provide highlighting and color variations. Color hardener is designed for professional application only. Users are advised that satisfaction depends upon correct application of the product to a suitable concrete mix substrate and to well prepared sub-base. Detailed application instructions and Material Data Sheets are provided as part of our work. **TopCrete** assumes no responsibility for misuse, improper cleaning methods, and staining due to user carelessness and willful damage. By its nature, stamped concrete patterns and colors try to emulate natural looking stone, brick, slate, etc... Therefore it does not offer a homogeneous finish. Color and texture variations within the industry tolerances of 5-10% are to be expected. Minor cracking of decorative concrete is part of the concrete's nature as long as the cracks are not predominant and were caused by a weak or defective mix design.

**TopCrete** warrants the high quality of its products. Our products are made of the finest material under rigid plant quality control supervision. However, because of many factors involving actual installation such as job & weather conditions, workmanship etc.. the liability of **TopCrete** is expressly limited to re-touching major cracks if they occur and replacing any defective work due to material failures and errors in installation that should have been foreseen.

**TopCrete** warrants its products same as the usual industry standards against abnormal discoloration when maintained according to our instructions and specifications and installation guidelines for a period of three years from application date with the exception of the natural aging process of concrete material widely known and accepted in this industry. Since color stability is a factor of the cleanliness and the maintenance of the concrete finish, Users should avoid using any harsh chemical cleaning agents, acids, harsh detergents, and any other cleaning material that contains abrasive agents. When in doubt kindly consult with our technical department

**TopCrete** uses locally manufactured cements for its concrete applications that are available locally to the concrete industry, as well as natural ingredients such as gravel and sand. We periodically test the material we use and design our concrete mixes to suit the project. We follow ACI standards for concrete placing and finishing. In this respect our work may be affected by ingredients not manufactured by us the defects of which may not therefore be included in our warranty.

**Project Name:** \_\_\_\_\_ **Completion Date:** \_\_\_\_\_